

FBPT

Privacy Policy

Faversham Buildings Preservation Trust (operating as the Assembly Rooms, Faversham) may need to collect information from you in order to tell you about our activities, events and services. If you hire the Assembly Rooms we will hold data about you for booking and invoicing purposes. If you provide goods or services to the hall we will hold data about you in order to arrange receipt of goods and services and pay invoices.

Information we collect

- Contact information for individuals such as name, telephone number(s), e-mail address, and postal address
- information provided in hall booking forms
- information provided to us when you communicate with us for any reason
- financial details so we can make or receive payment from you for goods and services.

Your consent

We need your consent in order to hold data about you. Any forms or documents that we need you to complete (manually or electronically) will ask for your consent and be clear about what the information will be used for if you choose to provide it. There will be some circumstances where we are only able to provide you with services if you consent to providing necessary information, for example, hall bookings.

Use of your information

The information that we collect and store relating to you is primarily used to enable us to provide our services to you. In addition, we may use the information for the following purposes:

- To provide you with information requested from us, relating to the Assembly Rooms.
- To meet our contractual commitments to you.

Storing your personal data

We will take all reasonable steps to make sure that your data is treated securely and in agreement with this Privacy Policy. FBPT uses Hallmaster Booking System which adheres strictly to the UK GDPR (General Data Protection Regulations) as well as the DPA (Data Protection Act) 2018.

All physical data will be held securely in a locked cabinet in a non-public location, accessible only by designated committee members. All computers with access to personal data will be password protected. All electronic data held on portable devices (for example laptops and USB drives) will be password protected.

The transmission of data via the internet is not completely secure and therefore we cannot guarantee the security of data sent to us electronically and transmission of such data is therefore entirely at your own risk

Disposal of data

If we agree to your request to destroy your data, it will be confidentially destroyed in the case of physical data, and/or deleted in the case of electronic data. We will notify you in writing to confirm when and how it has been destroyed. We may not agree to disposal of certain data if we have a legitimate or legal need to retain it. Where there is a legal obligation to, we will keep a record of destruction of data.

Retention of your data

We will not hold your data longer than is necessary. There are legal requirements or recommendations which mean that we will keep documents for a minimum period of time. External organisations may also keep information we lawfully provide for periods of time determined by them. Some of these documents may contain personal data. These include, but are not limited to:

Source	Retention Period	Example
Receipts and invoices	Kept for 6 years from the end of the current financial year	Suppliers invoice, invoices for hall bookings
Trustee, contractor, volunteer information (may include personal information)	Necessary information to be retained for the duration of service	Trustee declaration
Trustee information (may contain trustees' personal information)	May be kept by the Charity Commission	Annual Return, Charity Commission website
Financial donor records (may contain donor's personal information)	Kept for 6 years from the end of the current financial year	Donor correspondence

Access to information

You have a right to ask what information we hold on you, and to ensure that it is accurate and up to date, and to have it amended if it is not. We may regularly ask you if there have been any changes to your data so we can keep information up to date. If you want details of the information, we hold on you, or would like to update information that we hold, please contact us by e-mail or at the address below.

E-mail us at: favasassemblyrooms@gmail.com

Or write to:

Faversham Buildings Preservation Trust, Assembly Rooms, 66 Preston Street,
Faversham ME13 9PG